

Website Privacy Policy

Secure Transmission

For your protection, Arlington Community Federal Credit Union uses encryption technology such as SSL (Secure Sockets Layer) to protect information you enter and submit from our website. This is the standard security technology for establishing an encrypted link between a web server and a browser. This link ensures that all data passed between the web server and browsers remain private and integral.

Links to Other Websites

Our site contains hyperlinks to other web sites operated by third parties. These links will take you away from our site. Please note that Arlington Community Federal Credit Union does not guarantee the accuracy or completeness of any information presented on these sites nor does Arlington Community Federal Credit Union represent either the third party or our member if the two enter into a transaction. The third party's privacy and security policies may differ from those practiced by the credit union.

We encourage our members to know when they leave our site and to read the privacy statements of each and every website that collects personally identifiable information.

Email Security

Regular email is not secure. You should never provide information that is sensitive or confidential (such as your social security number, account number, or PIN) through unsecured email.

Cookies

When you visit our website at www.ArlingtonCU.org, we may use "cookies", tracking pixels, and related technologies on some pages of our websites for the purpose of serving you better when you return to our sites.

A cookie is a small text file placed on your hard drive by our host's web page server. These cookies do not collect any personal identification information. We use data collected from cookies for administrative purposes, e.g., to help us improve our site design and content. This data may also be used by third parties (such as Centro) to target advertising on other sites based on your online activity.

Mobile App

- Our mobile app requires the use of certain types of personal data to function properly. Please see the below data points that the mobile app uses and collects.
- Personal Information (Name, Address, Phone Number)
 - Used to validate your identity and process your requests
- Financial Information (Account Numbers, Card Numbers)
 - Used to provide account and transaction services
- Location
 - Used to provide location-based services and prevent fraud
- Photos (Check Images)
 - Used to provide remote deposit services
- App Info and Performance (Crash Logs, Diagnostics)
 - Used to monitor app performance
- Device or Other IDs
 - Used to validate identity and prevent fraud
- Secure data handling procedures for personal and sensitive user data.
 - All data is fully encrypted
- Developer's data retention and deletion policy.
 - Data is retained according to standard credit union policies and governmental guidelines



Interactions with Children Online

We recognize our responsibility to protect the privacy of our youngest members. We are committed to protecting our young members and other visitors as they visit our kids section of our website.

It is our intent to comply with the Children's Online Privacy Protection Act (COPPA) that governs and protects the privacy of our youngest members. For the purposes of these guidelines, our youngest members are children under the age of 13. The online financial services offered through our website are not designated for or directed toward children under age 13. Parents of individuals within this age group could register for online accounts.

We do not knowingly solicit or collect data from children, and we do not knowingly market to children online without express parental consent or notification. If we receive online information from anyone that we know to be a child including personal information such as name, address, email, account number, telephone, and social security number, we will only use the information to respond directly to a child's request, seek parental consent, or provide parental notice. We will not sell, give, or share their personal information to/with any third-party vendor or any other organization.

A parent or guardian has the right to review the personal information collected on a child under 13 years old. If requested, the parent or guardian can have the information deleted and refuse to allow any further collection or use of the child's information. To make such requests, please contact us at 703.526.0200.

We may collect information on domain names, dates and times of visits, and number of page views. This information contains no personal information. It will only be used to keep track of usage of our site and help improve overall website experience. Visitor information is never sold, given, or discussed with third parties.

We are committed to protecting our youngest members and will comply with all COPPA notice requirements. For more information about the Children's Online Privacy Protection Act (COPPA), please visit the Federal Trade Commission's website.